

**SUPPORT WORKER: HOUSING, SHELTER, AND OUTREACH  
#064-22**

<b>Date Posted</b>	October 03rd 2022
<b>Competition Number</b>	064-22
<b>Department</b>	Housing Services and Outreach Services
<b>Division</b>	Shelter Services, Housing First, Outreach Programs
<b>Program / Location</b>	Kelowna
<b>Compensation</b>	\$21.53 - 24.98/ hour + \$1.00 shift premium 12am-8am + EFAP + Group Benefits + RRSP
<b>Status</b>	Permanent. Various shifts available: casual, part time and full time.
<b>Start Date</b>	Ongoing recruitment
<b>Closing Date</b>	Until Filled

**POSITION OVERVIEW**

Provide social and wellness support to a diverse adult population with complex needs. Complex issues may include substance misuse, mental health issues, neurodevelopmental disabilities, criminal justice involvement, and challenging behaviours. Assist clients to enhance quality of life with activities of daily living and the development of life skills while reintegrating into their community.

**MAJOR RESPONSIBILITIES**

- Complete duties in accordance with organizational and/or program policies, as well as the mission, ethics, values and constitution of the Society
- Recognize analyze, and deal with potential emergencies to ensure no harm comes to the client and/or the public
- Assist with case management
- Work collaboratively with clients to determine service delivery goals.
- Oversee Overdose Prevention Services, intervene and administer Naloxone in event of overdose
- Transport and assist clients to appointments, shopping, or outreach activities
- Provide documentation as per program policy (CAMS, etc.)
- Monitor building ensuring only those allowed gain access
- Assistance with activities of daily living (ADL). This can involve, but is not limited to, meeting professional appointments, budgeting, shopping, and basic cooking/meal planning assistance
- Collect rent as needed

\*Other duties as assigned by the Managers.

**JHSOK Culture**

**The People we Serve**

- ~ Well-Work
- ~ Empowered Clients

**The Programs we Deliver**

- ~ Cutting Edge Programs
- ~ Innovation

**The People who Work Here**

- ~ Exceptional Investment in Employee Development
- ~ Accountable Leadership

**The Way we Execute the Work**

- ~ Relationships
- ~ Collaboration

## QUALIFICATIONS

We are seeking a highly motivated individuals with a proven ability to work within a fast-paced growth-focused environment. The ideal candidate has:

- A certificate, degree or diploma in a related human/social service field
- One year of recent and related experience
- Level 1 First Aid
- Physical ability to perform the duties of the role
- Must be able to clear a Criminal Record Check, Vulnerable Sector
- Proof of COVID-19 immunization is a requirement
- Class 5 driver's license with a clean driver's abstract and access to vehicle to use during work hours (only required for some positions)

\*A combination of education and experience may be considered relevant to expectations of this position

## Is John Howard Society of Okanagan & Kootenay Right for You?

Have you had moments where you've wanted to give up on the human race because you can't face another trivial conversation about Keto? Do you have a keen sense of social injustice to the point that your friends have suggested you channel that outrage somewhere besides Facebook? Have you ever been called "delusional with your utopian vision for a better community" and taken it as a compliment? Well consider a career at John Howard Society. There is something honest, raw, and real about our work and the people we serve. Stripped of pretenses and the banality of corporate profits, the work of John Howard is all about meaningful human connection and a drive to make the world a better place for everyone.

Our opportunities range from casual to part-time to full-time with opportunity to learn new skills and advance in the organization. It's great work with great people passionate about a common goal: housing, justice, and inclusion for all. We care about our community and we care about our team. Some of our perks include: fair and transparent hiring and compensation policy, competitive group extended health benefits program, Employee Assistance Program (EAP), RRSP matching program, generous paid time off, and opportunities for growth and training.

## APPLYING

*DIVERSITY & ACCOMMODATION:* As an equal opportunity employer, we encourage people of diverse backgrounds, identification and cultures to apply. We also support candidates of diverse abilities and support accommodation throughout the hiring process, as requested and required by the applicant.

So fall in love with the human race again, and send your cover letter and resume to:

For Outreach: amanda.m@jhsok.ca

For Housing and Shelter: hailee.r@jhsok.ca

To more about JHSOK, visit: [www.johnhowardbc.ca/okanagan-kootenay](http://www.johnhowardbc.ca/okanagan-kootenay)

John Howard Society of Okanagan & Kootenay - where humanity works!